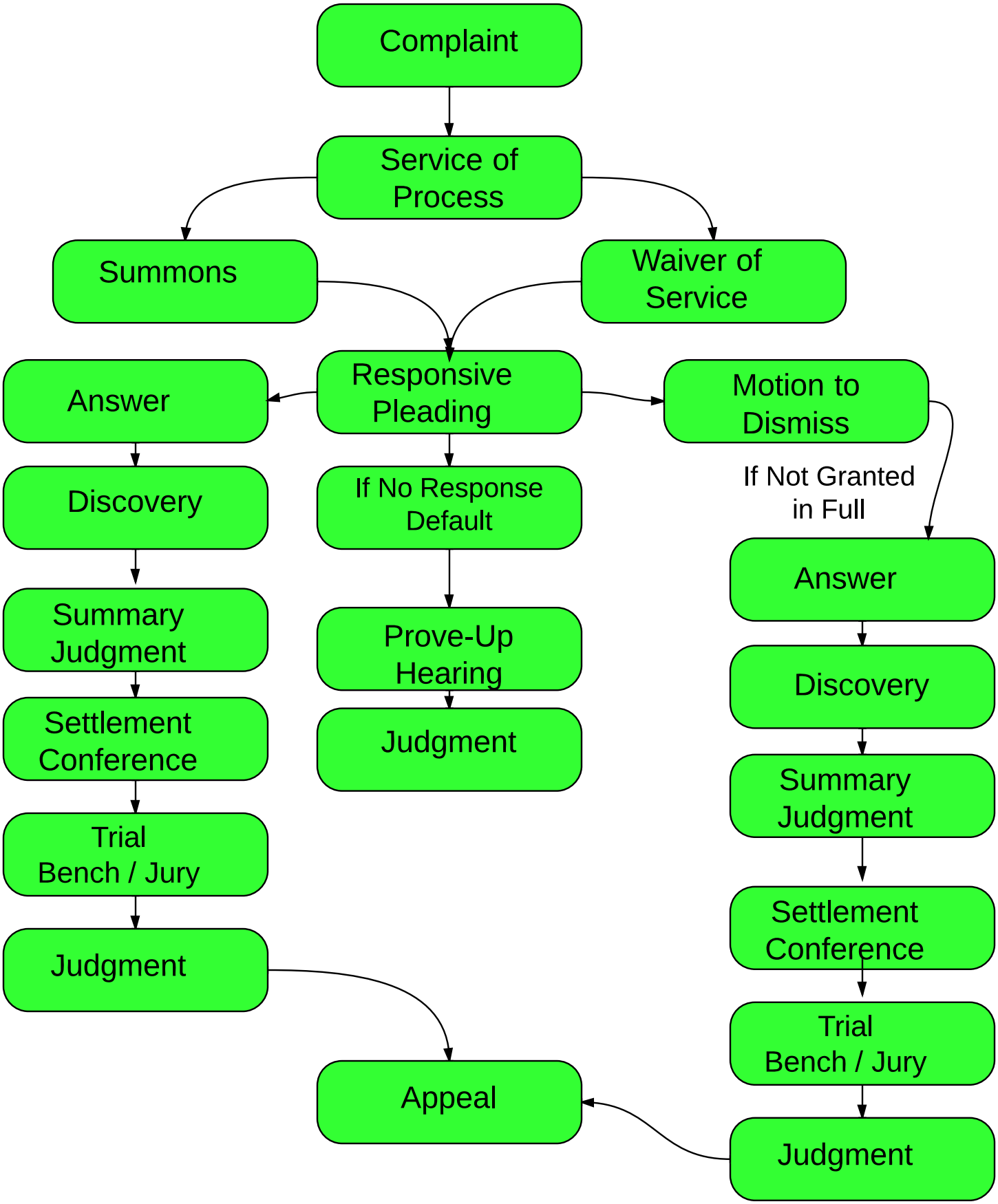Civil Case Processing