# URINE COLLECTION PROCEDURES



U.S. Probation and Pretrial Services

Northern District of Illinois

#### INTRODUCTION

**Drug Testing Program Overview** 

Referral Procedure

**Collection Procedure** 

Shipping Procedure

Common Mistakes/Errors

Supplies

#### DRUG TESTING PROGRAM OVERVIEW

- Defendants (Pretrial) and Persons Under Supervision (Probation) may be ordered as a condition of their release to submit to any method of testing required by the US Probation/Pretrial Services Office of the supervising officer for determining whether the defendant or person under supervision (PUS) is using a prohibited substance.
- Additionally, a defendant/person under supervision "must not obstruct, attempt to obstruct, or tamper with the efficiency and accuracy of prohibited substance screening or testing."

#### DRUG TESTING PROGRAM OVERVIEW

#### **Pretrial Services and Probation**

Random testing at the direction of the supervising officer

-or-

Enrolled in the COMPLY Program

#### COMPLY PROGRAM

The Comply program utilizes the offender's PACTS number. Offenders are to call the designated phone number and enter their PACTS number.

- After entering their PACTS number, the recording will notify the offender if they are to submit a drug test. If they are required to submit a drug test, the recording will further explain where and when.
- Collection facilities receive an email each evening for the following day to know who is expected to report the next day.

## TESTING AS DIRECTED

Officers may choose not to enroll defendants/PUS in COMPLY, but rather have them test as directed by the supervising officer.

In these instances, the supervising officer will notify the designated collection site of the scheduled drug test at least 24 hours in advance authorizing the collection of a urine sample.

#### NON-COMPLIANCE/FAILURE TO APPEAR

#### **Pretrial Services**

 All stalls, failures to appear, noncompliance, and/or suspected tampering must be reported within 24 hours to Pretrial Services' dedicated failure to appear email:

ILNPTdb UA FTA Notifications@ilnpt.uscourts.gov

#### **Probation**

 All stalls, failures to appear, noncompliance, and/or suspected tampering must be reported within 24 hours to the assigned officer.

## REFERRAL PROCEDURE

#### REFERRAL PACKETS

When a defendant/offender is assigned to a designated collection site, the following signed documents will be provided from the respective agencies to the facility via fax or email:

#### **Pretrial Services**

- Release of Information
- COMPLY Enrollment Form
- Probation Form 45
- Urine Collection Instruction Form

#### **Probation**

- Referral Letter (provided in most cases)
- Release of Information
- Probation Form 45

### SAMPLE RELEASE OF INFORMATION FORM

BOTH PROBATION
AND PRETRIAL
SERVICES

SPS 6B (Rev. 6/03)

#### AUTHORIZATION TO RELEASE CONFIDENTIAL INFORMATION

(DRUG OR ALCOHOL ABUSE PROGRAMS)

the undersioned

*,	OI COL O		, the undersigned,
hereby authorize	(Name of Client)		to release confidential
	(Name of Program)		
information in its records, possession, or knowled	lge, of whatever nature m	ay now exist or come to	exist to the United States
Pretrial Services or Probation Office for the	Northern (Name of Court)	District of	Illinois (State)
The confidential information to be release results; type, frequency and effectiveness of the response to treatment; test results (psychologica prognosis.	rapy; general adjustment	to program rules; type	and dosage of medication
The information which I now authorize for tioned program which has been made a condition		connection with my par	ticipation in the aforemen
I understand that this authorization is vali or disclose this information expires. I understan disclosed by the recipient and may no longer be p	d that information used of	or disclosed pursuant to	
I understand that I have the right to revoke to the program's privacy contact at:	his authorization, in writi	ng, at any time by sendir	ng such written notification
	(Name and Address of Program	m)	
I understand that if I revoke this authorizauthorization to further disclosure of such inform the condition of my supervision that requires me of authorization under such circumstances could	ation. I also understand to participate in the progr	that revoking this authoram will be reported to t	orization before I satisfy he court. My revocation
(Signature of Parent or Guardian, if Client is a Mino	or)	(Signature	of Client)
(Date Signed)		(Date S	igned)
(Name & Title of Witness)		(Date S	igned)

#### SAMPLE PROBATION 45 FORM

### BOTH PROBATION AND PRETRIAL SERVICES

Form will include the following information:

- Client Identifying Information
  - (name, address, telephone number, date of birth, PACTS #, assigned Pretrial Services/Probation Officer, picture)
- Provider Information
- Authorized Services
- Instructions to provider

Initial TREATMENT SERVICES CONTRACT PROGRAM PLAN Client Identifying Information Client: Doe, John John PACTS #: 219 South Dearborn Pretrial/Post Address: Pretrial Chicago IL 60604 Conviction: Client Phone: Officer: Officer Phone: DOB: 01/01/1980 Provider Information Provider: Procurement No: Provider Location: Effective Date: 09/16/2010 Termination Date: Attn: Location Address: Phone: Fax: Authorized Services Your agency is authorized to provide the following services beginning on the plan effective date indicated above. Any services provided outside of those listed below and/or outside the Effective and Termination Dates of the Plan will not be authorized for payment. Services Ordered Project Code Description Of Services Phase Frequency (Units) Interval Copay Amount (per unit) 1010 Urine Collection and 2.0 \$0.00 Monthly Reporting Instructions to Provider Regarding Client Needs and Goals of Treatment The defendant placed in PHASE effective immediately. Assigned color is BROWN. Please contact assigned PSO at (312) XXX-XXXX to notify of any stalls and/or non-compliance. Officer: Referral Agent: : Client: Doe, John John

Today's Date: 9/16/10

Prob. Form 45

#### SAMPLE COMPLY ENROLLMENT FORM

BOTH PROBATION AND PRETRIAL SERVICES

11/07

#### NORTHERN DISTRICT OF ILLINOIS UNITED STATES PRETRIAL SERVICES OFFICE

#### URINE COLLECTION PROCEDURE

VAME:	PRETRIAL OFFICER:	PACTS#:
	rovide an effective method of notifying you that a test is acted by means of a recorded message when you have a t	
	essary for you to <u>call in every day</u> , except Saturdays reg tests are sometimes required.	gardless of when you were last tested, since
Call the follo	wing toll-free number: (866) 220-4382	
in and see wh	ours are from 5:00 p.m. to 4:50p.m. the following aftern hether you have been scheduled for a test. If the line is b DLISTEN TO THE COMPLETE MESSAGE.	
To avoid usir	ng names, you must enter your pacts number:	
as a "stall" a Prior to testi prescribed m	ry to call the answering service as directed. Failure to and is a violation of your pretrial release.  In the service of the s	narcotics or prescribed medications. Any
	US Pretrial Services 219 South Dearborn St., Suite Chicago, Illinois 60604 Telephone: (312) 435-57. <u>Drop Hours:</u> Monday-Friday 08:30am - 4	93
Defendant:		Date:
Officer:		

#### SAMPLE REFERRAL FORM

### CAN BE BOTH PROBATION AND PRETRIAL SERVICES

#### Illinois Northern Probation Clinical Services Referral Form Mental Health / Drug Treatment (Contract services)

DATE: 34T	RPI	PI PICRA:						
PACTS CLIENT NUMBER:		DOCKET/DFT:						
NAME :								
DOB:								
Residence Address:		City/State:				Zip:		
Home Phone:		Cell Phone:		Work Phone:				
Employed: Y \( \Boxed{\omega} \) N \( \Boxed{\omega}	Occu	Occupation:						
Veteran : Y N N		Health Problems: Y N Privi			Priva	ate Health Insurance: Y N N		
Offense: enter offense		History of		Violence (include sexual deviance):				
PRIOR TREATMENT (Numb	er of Lifetin	ne):	8					11
Inpatient	Outp	Outpatient		Prison				
Detox	All O	All Others			Prior Treatment (# of Lifetime)			
DRUGS OF ABUSE	FIRS	FIRST:						
ACE FIRST ADUSE:	SEC	SECOND:						
AGE FIRST ABUSE:	THIRD:							
PRIOR FEDERAL TREATME	ENT (Include	e specific da	ites)					
Clinic				Start			Ter	mination
Presenting Mental Health Pro	blem:							
Current Medications:								
Prior Psychiatric Treatment:								
COURT ORDERED TRE	ATMENT	:		E 194				
Alcohol DRUG Men	ntal Health	Sex Offe Treatme		15.000	Offend essmer			NONE
OFFICER:				PHONE	NUME	BER:		
SPECIALIST:				PHONE NUMBER:				
CLINIC:				START DATE:				

nd/fla.02/09.clinical serv ref drug con.wp

A Treatment Services Contract Program Plan, (Prob. 45), must be received by the vendor and must be executed by a U.S. Probation/U.S. Pretrial Services referral agent for services to be rendered.

An amended Program Plan, (Prob. 45), will be prepared by a U.S. Probation/U.S Pretrial Services Officer and executed by a referral agent when changing the services the vendor performs, their frequency, other administrative changes, and upon termination of services.

## REFERRAL PROCEDURE, CONTINUED

## COLLECTION PROCEDURE

## PRIOR TO COLLECTION

Verify identity of defendants/offenders by means of a valid state driver's license, state identification, or other acceptable form of photo identification (i.e. government issued identification, identification issued by the Bureau of Prisons or Salvation Army RRC).

If no photo ID is present, contact the defendant/offender's officer.

#### PRIOR TO COLLECTION

Complete the U.S. Probation OR U.S. Pretrial Services Chain of Custody (CoC) form **BEFORE** the defendant voids.

#### Updates Effective March 1, 2023

- The new CoC forms are now half pages. Paper is perforated in middle for separating.
- There is no longer a carbon copy for the collecting agency to obtain.
- Security seal is now client's initials (previously collector's initials)

## PRE-POPULATED COMPLY CHAIN OF CUSTODY FORMS

Each facility will received four (4) emails from Comply at 6:00 p.m. Sunday through Thursday.

- 1) List of all pretrial defendants expected to report the following day for testing
- 2) List of all probation persons under supervision expected to report the following day for testing
- 3) PDF of pre-populated chain of custody forms to print for all expected pretrial defendants
- 4) PDF of pre-populated chain of custody forms to print for all expected probation persons under supervision

#### **PRINTING**

Universal printing instructions cannot be provided due to the varying makes and models of printers. The Probation and Pretrial Services Offices recommend the following tips:

- Print the chain of custody forms from the same printer each day to insure consistent printing.
- Print the chain of custody PDF on regular white paper to confirm how the chain of custody paper needs to be fed into the printer before printing with the chain of custody paper. You can handwrite "top", "bottom", "front", and "back" on the blank paper before test printing to determine how the paper comes out of your make/model of printer. If still unsure, use the chain of custody paper but only print the first page to confirm the correct paper orientation.
- Disable "Print on Both Sides" before printing.
- Printing in black and white is acceptable



Image of CoC paper as it will be sent to contract service providers



#### REGIONAL DRUG TESTING LABORATORY DISTRICT OF NORTHERN ILLINOIS CHAIN OF CUSTODY FOR DRUG ANALYSIS



Sex: Collection Site: Salvation Army-PTS Client Name: LAST/FIRST (Print Clearly) Pretrial Services Date of Sample: Supervising Officer: Bonestroo, Matthew Specimen I.D. Number: ILNS0025677 Client PACTS I.D. Number: 8345003 Observed Unobserved Appears Diluted Alcohol Test Medication in the last 72 hours: Did Client Admit Drug Use Yes No If yes, drug type and date of last use: \_ SPECIMEN COLLECTION CERTIFICATION CLIENT CERTIFICATION I certify that the specimen identified on this form is the specimen pre-I certify that the specimen I have provided on this date is my own and has not I certify that the specimen identified on this sorm is the specimen presented to me by the client, that it bears the same identification number as set forth above, and that it has been collected, labeled, and sealed in the client's presence, in been adulterated. The specimen bottle was sealed in my presence. I have verified that the number on the form and the barcode on the specimen are identical. Also I consent to the analysis of the specimen accompanying this form by the laboratory, and to the release of the results as well as the information recorded on this form to the organization and/or individual on this form. cordance with established procedures. Collector's Signature: Client's Signature: \_\_\_ Collector's Printed Name:

PACTS: 8345003 ILNS0025677

PACTS: 8345003 ILNS0025677

HILL BOOKSATT

Date Collected 02/16/2023

PLACE OVER CAP

ILNS0025677



REGIONAL DRUG TESTING LABORATORY DISTRICT OF NORTHERN ILLINOIS



*tosatro*	CHAIN OF CUSTODY	FOR DRUG ANALYS	SIS Seattle	
Client Name: LAST/FIRST (Print Clearly) Sex: Male		Collection Site: Salvation Army-PTS Office: Pretrial Services		
Supervising Officer:  Bonestroo, Matthew		Date of Sample: 2/16/2023	Time of Sample:	
Client PACTS I.D. Number: 6503981	Date of Birth: 02/14/1957	Specimen I.D. Number:	ILNS0025709	
Medication in the last 72 hours:		Did Client Admit Drug Use If yes, drug type and date of I		
CLIENT CERTIFICATION  I certify that the specimen I have provided on this date is my own and has not been adulterated. The specimen bottle was sealed in my presence. I have verified that the number on the form and the barcode on the specimen are dentical. Also I consent to the enalysis of the specimen accompanying this form by the laborator, and to the release of the results as well as the information ecoroded on this form to the organization and/or individual on this form.  Client's Signature:		SPECIMEN COLLECTION CERTIFICATION I certify that the specimen identified on this form is the specimen presented to me by the client, that it bears the same identification number as set forth above and that it has been collected, labeled, and sealed in the client's presence, in accordance with established procedures.  Collector's Signature: Collector's Printed Name;		

PACTS: 6503981

PACTS: 6503981 ILNS0025709

Date Collected 02/16/2023

PLACE OVER CAP

THE RESERVE OF THE PERSON NAMED IN

Image of CoC paper after printing

#### WARNING

DO NOT reuse previously sent chain of custody PDFs. Each email PDF generates new specimen ID numbers and barcodes. Reprinting old PDFs will cause problems with duplicate specimen ID numbers once the sample reaches our lab.

#### FILLING OUT THE CHAIN OF CUSTODY



#### REGIONAL DRUG TESTING LABORATORY DISTRICT OF NORTHERN ILLINOIS



BORKER	CHAIN OF CUSTODY			"BORNETH"	
Client Name: LAST/FIRST (Print C	Clearly) Gender:	Collection Site:	Salvation Arm	y-PTS	
Doe, John Male		Office:	Pretrial Serv	ices	
Supervising Officer:		Date of Sample	9	Time of Sample:	
Officer, Joe		1/6/2023			
Client PACTS I.D. Number:	Date of Birth:	Spedmen I.D. N	lumber:	ILNS0024994	
1234567	01/20/1977	ILNISO			
Medication in the last 72 hours:	☐ Observed ☐	☐ Observed ☐ Unobserved ☐ Appears Diluted ☐ Alcohol Test			
		Did Client Admit Drug Use Yes No			
		If yes, drug type	and date of last u	se:	
CLIENT CER	SPECIMEN COLLECTION CERTIFICATION				
I certify that the specimen I have provided on this date is my own and has not been adulterated. The specimen bottle was sealed in my presence. I have			I certify that the specimen identified on this form is the specimen presented to me by the client, that it bears the same identification number as set forth above.		
verified that the number on the form and the barcode on the specimen are		and that It has bee		identification number as set forth above, and sealed in the client's presence, in	
identical. Also I consent to the analysis  Toy the laboratory, and to the release of	accordance with e	stabilished nonreduce			
recorded on this form to the organization and/or individual on this form.		Collector's Signa	ature:		
Client's Signature:	Collector's Printed Name:				
PACTS: 123467					
ILNS0024994	ı	PACTS: 1234	5 <b>67</b> ILNS0024	994 (10500464	
Date Collected 01/08/2023 Civ	ent's Initials (PLACE O	VER CAP)	ILNS0024994	I III III III III III	
				and the second s	

Chain of custody forms will include the following sections already pre-populated:

- Client Name
- Sex
- Collection Site
- Office
- Supervising Officer
- Date of Sample
- PACTS Number
- · Client Date of Birth
- Specimen ID # and Barcodes

#### FILLING OUT THE CHAIN OF CUSTODY



#### REGIONAL DRUG TESTING LABORATORY DISTRICT OF NORTHERN ILLINOIS



Sales Control	CHAIN OF CUSTODY	FOR DRUG	ANALYSIS	Property.
Client Name: LAST/FIRST (Print C	learly) Gender:	Collection Site:	Salvation Arm	y-PTS
Doe, John	Male	Office:	Pretrial Serv	ices
Supervising Officer:		Date of Sample	E.	Time of Sample:
Officer, Joe		1/6/2023		
Client PACTS I.D. Number:	Date of Birth:	Spedmen I.D. N	lumber:	ILNS0024994
1234567	01/20/1977		024094	
Medication in the last 72 hours:	γ	☐ Observed [	Unobserved	Appears Diluted
		Did Client Admi	t Drug Use 🔲 Y	′es □ No
		If yes, drug type	and date of last u	ise:
CLIENT CER	RTIFICATION	SP	ECIMEN COLLEC	TION CERTIFICATION
I certify that the specimen I have provided on this date is my own and has not been adulterated. The specimen bottle was sealed in my presence. I have verified that the number on the form and the barcode on the specimen are		me by the client, the	hat it bears the same	this form is the specimen presented to identification number as set forth above, and sealed in the client's presence. In
identical. Also I consent to the analysis of the laboratory, and to the release of the		accordance with e	stabilished named un	e
recorded on this form to the organization		Collector's Sign:	ature:	
Client's Signature:		Collector's Print	ed Name:	
PACTS: 123467 ILNS0024994	F	PACTS: 1234	5 <b>67</b> ILNS0024	1994
Date Collected 01/06/2023 Cile	ent's Initials (PLACE OI	/ER CAP)	ILNS0024994	I III LA COLONIA

Facilities will be responsible for completing the following (circled in red):

- Time of Sample
- Medications in last 72 hours
- Observed/Unobserved
- Client Admit to Drug Use
- Client Certification
- Specimen Collection Certification
- Client Initials on Barcode
- Place security seal over lid of collected sample and affix label with PACTS No. and Specimen ID No. to side of bottle (circled in yellow)

#### BARCODE FORMS

Client Name: LAST/FIRST (Pr	rint Clearly) Sex:	Office: Chicago  Office: Pretrial	Office-PTS Services
Supervising Officer:		Date of Sample:	Time of Sample:
Client PACTS I.D. Number:	Date of Birth:	Specimen I.D. Number:	ILNS0025582
Medication in the last 72 hours		☐ Observed ☐ Unobserved Did Client Admit Drug Use If yes, drug type and date of	
I certify that the specimen I have pubeen adulterated. The specimen by verified that the number on the form identical. Also I consent to the anal by the laboratory, and to the releas	CERTIFICATION rovided on this date is my own and has not  title was sealed in my presence. I have  nad the barcode on the specimen are  ysis of the specimen accompanying this form  e of the results as well as the information  zation and/or individual on this form.	I certify that the specimen identif me by the client, that it bears the and that it has been collected, la accordance with established pro	LLECTION CERTIFICATION  ied on this form is the specimen presented to same identification number as set forth about beled, and sealed in the client's presence, incedures.
Client's Signature:		Collector's Printed Name:	

These forms can be used in the event a defendant/person under supervision reports to your facility on short notice and a pre-populated form was not generated the night before. In these instances, the collector will need to hand write all other sections of the form. These chain of custody forms should only be used when a client is present at your facility, collection is authorized, and a pre-populated form is not available.

Confirm which agency's form you are using before filling it out.



#### CHAIN OF CUSTODY

 Prior to collection, place one bar code sticker from the chain of custody on the collection cup

#### UNIVERSAL PRECAUTIONS

- The use of <u>Protective Barriers</u> is strongly recommended for the collector before any collection is attempted.
- Examples of barriers include;
  - Gloves
  - Masks
  - Eyewear
  - Gowns.
  - Face Shields



## PREPPING FOR COLLECTION

- Prior to collection, defendant/PUS must:
  - Remove any jackets or coats and roll up long sleeve to their elbows before entering the collection room
  - Leave purses or any other carried items outside the collection room or in control of the specimen collector
  - Rinse and thoroughly dry hands prior to voiding

#### SECURE COLLECTION AREA

To the best extent possible, provide a lavatory only for collecting urine specimens that is not used by staff or others not providing a urine specimen.

#### COLLECTING THE SAMPLE

Directly observe the donor voiding into a specimen collection container.

Collectors observing the voiding process must be the same sex as the defendant/offender providing the specimen.

Collect a minimum of 30 milliliters of urine.

Observe and document any indication of specimen dilution and/or adulteration, or any unusual collection events or discrepancies.

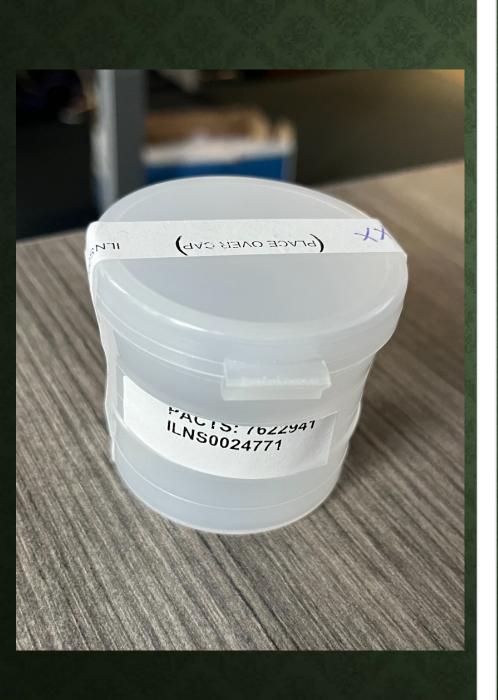
#### **UNOBSERVED COLLECTIONS**

- Only when the defendant/offender and the collector are not of the same sex.
- Clearly document on the Chain of Custody Form that collection was unobserved.
- Place a blue or green colored toilet bowl cleaner or coloring agent in the toilet bowl.
- Secure any sources of water in the collection area.
- Remove and/or secure any agents such as soaps, cleaners and deodorizers.
- Follow all general collection procedures.

#### FOLLOWING COLLECTION

- The collector AND donor must sign the chain of custody form AFTER the sample is collected.
- Review temperature of sample, especially unobserved collections. The temperature of the sample should be measured within 4 minutes of collection and should be within a range of 90 – 100 degrees. Document any discrepancies.
- Place the sealed sample in the <u>inner</u> pocket of the plastic bag containing the absorption sheet. (sealing instructions on next page)
- Place the chain of custody form in the **outside** pocket.
- Seal bag.





#### FOLLOWING COLLECTION

- Secure top of collection cup. (Collector must ensure the top is sealed tightly and is not leaking)
- Place the signed security seal across the top of the collection cup and down both sides. **Do not cover bar code or name with the seal.**
- Only use one security seal to secure collection cup.

#### STORING SAMPLES

All samples collected must be refrigerated if not shipped the same day.

2

Refrigerated samples must be stored in a secure area or in a locked refrigerator with access limited only to collectors or other authorized personnel. 3

Samples must be sent to the U.S. Pretrial Services Office within 48 hours of collection.

## SHIPPING PROCEDURE

#### PACKING SAMPLES FOR SHIPMENT

Place samples into a U.S. Postal Service (USPS) bag and then place into a USPS cardboard box.

2

Affix Merchandise Return shipping label to USPS box and write your return address on upper left corner. 3

Ensure bags/boxes are sealed and that the shipping label is securely attached to the box.

4

Do not overfill any bags/boxes to ensure safe shipment (Recommended 8-10 samples max. per bag, 2 bags max. per box).

#### SHIPPING PROCEDURE

- All shipping supplies are provided by the U.S Probation Office.
- Only use the provided USPS boxes, bags, and Merchandise Return shipping labels to ship specimens (do not make copies of shipping labels).
- Schedule a pickup with USPS, take samples directly to the post office, or have samples ready and include in your daily mail.
- Samples must remain in a secured area until placed in the custody of an approved delivery service or courier.



# COMMON MISTAKES AND ERRORS

#### REASONS A SAMPLE CANNOT BE TESTED

Broken/Missing security seal

Improperly filled out CoC

No defendant/offender signature

No collector signature

Non-matching bar codes on urine cup and chain of custody form

Excessive leakage resulting in insufficient volume of sample, (less than 30ml)

## SUPPLIES

#### **ORDERING**

Chain of Custody Forms (Pretrial and Probation), Specimen Bags, Flip Top
 Containers, and Merchandise Return Labels are provided by the U.S. Probation Office

• Use the Specimen Supply Collection order from provided by the U.S. Probation to request supplies.

• Shipping boxes and bags are ordered online or telephone via U.S. Postal Service (USPS).

#### **ORDERING**

Review inventory monthly and maintain a 90-day supply on all collection/shipping supplies.

Email all supply requests to:

INTAKE\_BOP@ilnp.uscourts.gov

#### SPECIMEN COLLECTION SUPPLY ORDER FORM

Date:

Clinic:					
Account Number:					
Please review inventory monthly and maintain a 90 day supply on all collection/shipment supplies.  EMAIL ALL SUPPLY REQUESTS TO:  INTAKE BOPWING. USCOURTS. GOV					
Collection Supplies	Current Inventory Count	Quantity Requested			
<b>Probation</b> Chain of Custody Forms (Green)					
Pretrial Chain of Custody Forms (Blue)					
Specimen Bags					
Flip Top Containers					
Merchandise Return Labels					

## CREATING A USPS ACCOUNT

- 1. Go to www.USPS.com
- 2. In the top right hand corner of the main page, click Register/Sign In
- 3. A separate window will open, go to New to USPS.com? and select Sign Up Now
- 4. Language preference will default to English
- 5. Create a username
- 6. Enter Security Information which includes \*Pick a Password and \*Pick Two Security Questions
- 7. Select My account type is a Business account
- 8. Next, enter in contact information (Name, phone number, email address)
- 9. Find my address by...address or zip code. When prompted, enter your facility's full address or zip code so that the best deliverable option for your facility is entered. When your agency's information has been filled in, hit continue to create the account.

Should you have any questions please feel free to contact Wendy Gingell at 312-408-7797 or email wendy\_gingell@ilnp.uscourts.gov

#### ORDERING USPS SUPPLIES

- 1. On the USPS Homepage (www.usps.com), click on the Postal Store tab
- 2. Scroll down to the Shipping Supplies section and click on Shipping Supplies
- 3. On the left hand side, select "Free Shipping Supplies"
- 4. The following free shipping supplies are recommended
  - Priority Mail Tyvek Envelope (11-5/8" x 15-1/8")
  - Priority Mail Padded Flat Rate Envelope (9-1/2" x 12-1/2")
  - Priority Mail Regional Rate Box- B1 (12" x 10-1/4" x 5")
  - Priority Mail Regional Rate Box- A1 (10" x 7" x 4-3/4")
- 5. Select the needed shipping supplies and the quantity of supplies. Supplies come in varying quantities
- 6. Click "Add to Cart"
- 7. Once all supplies have been ordered, click Checkout and select your agency's address that was entered upon creating the account
- 8. The final page will display your ordered supplies. If the order is complete, click "Place my Order". Supplies ship within 3-5 business days with the exception of Holidays where an additional 1-2 days will be needed to complete orders. Please note that shipping times may be greater during holidays.
- 9. For large supply orders, call USPS at 1-800-610-8734. The first time you call, you will be prompted to create an account that is associated with your telephone number, once an account is created, you can order your needed supplies based off their item name (Priority Mail Tyvek Envelope, Priority Mail Reginal Rate Box-B1, etc.)

#### **CONTACT INFORMATION**

#### **Pretrial Services**

219 South Dearborn Street

Suite 15-100

Chicago, IL 60604

Main Number: 312-435-5793

Patrick May, Lab Supervisor

312-246-2273

Patrick\_May@ilnpt.uscourts.gov

#### Probation

230 South Dearborn Street

**Suite 3400** 

Chicago, IL 60604

Main Number: 312-435-5700

#### **Drug Labratory**

219 South Dearborn Street

Suite 15-100

Chicago, IL 60604

Ernesto De La Rosa, Lab Technician

312-408-7760